

Statewide Healthcare Innovation Plan: UPDATE

SHIP Update Newsletter: Issue 1

July 15, 2013

This newsletter is intended to bring you the latest information on important news and events about the Statewide Healthcare Innovation Plan (SHIP). An issue of this newsletter will be distributed monthly as the SHIP is developed.

Upcoming Newsletters

- Issue 2: August, 2013
- Issue 3: September, 2013

What is the Statewide Healthcare Innovation Plan?

On behalf of the Governor's office, the Idaho Department of Health and Welfare has retained Mercer to assist with the development of the Idaho Statewide Healthcare Innovation Plan. Mercer, a consulting firm with expertise in both stakeholder engagement and large system transformations, will secure input from healthcare system participants throughout the state. This input will inform the development of Idaho's healthcare delivery system – transforming the current fee-for-service, volume-based system to a value-based model driven by improved health outcomes.

To create the SHIP, we're conducting a statewide assessment of our current healthcare delivery and payment system. Using input from the assessment, the plan is expected to be finalized near the end of October, 2013. Once the SHIP has been created, the State will be able to use it as a blueprint to evolve the current system and apply for a subsequent grant opportunity. If funded, Idaho will receive significant resources to help with implementing the newly developed SHIP.

SHIP: Key Components

The key components for the assessment of the current Idaho healthcare system and subsequent development of SHIP include a steering committee, work groups, focus groups and townhall meetings.

Steering Committee

The development process relies upon a steering committee that will provide guidance and recommendations throughout the process. Committee members were selected as representatives of the stakeholder community and are responsible for providing leadership in the design of Idaho's future innovative healthcare system.

Work Groups

The development process relies upon four work groups to generate recommendations and policy design decisions that will make up the SHIP. The work groups and some of their objectives are as follows:

- Network Structure and Medical Home Integration Work Group: Propose a community-based model to support
 medical home integration with other aspects of the healthcare system, to improve health outcomes and access
 through care management and care coordination across an integrated system.
- Data Sharing, Interconnectivity, Analytics and Reporting Work Group (Health Information Technology, or HIT): Propose a strategy for developing a statewide health information technology system that permits the quality and utilization data throughout the healthcare system.
- Multi-Payer Reimbursement Strategies Work Group: Propose payment model(s) for the new healthcare delivery system that promotes value (positive health outcomes) vs. volume.
- Clinical Quality Improvement Work Group: Propose standard, evidence-based guidelines for clinical practice
 and disease management strategies to address patient population needs including high risk and high cost patient
 populations statewide.

Focus Groups

Focus groups in each of the four work group topic areas will be conducted, as well as audience-specific sessions with employers and hospitals. Please see the *Focus Groups Overview* section of this newsletter for more information about the focus groups.

Townhall Meetings

In addition to the focus groups, townhall meetings will be held in select locations across the state. The discussion agenda for these sessions will touch on all aspects of the SHIP and input will be welcomed from all participants – providers, consumers and other interested parties. The townhall meetings will help to ensure those in rural areas of Idaho have an opportunity to take part in the SHIP development and to make their voices and opinions heard.

The data gathered through the focus group and townhall meeting process will help the work groups to meet their objectives. Interested individuals may email ldahoSHIP@mercer.com to register to participate in a focus group or townhall meeting.

Focus Group and Townhall Dates

Focus groups will be conducted in the following locations:

- Southeast Area Idaho Falls, 7/11
 7/13
- **Southwest Area** − Boise, 8/1 − 8/3
- North Area Coeur d'Alene, 8/8 8/10
- Central Area Twin Falls, 8/15 8/17

Townhall meetings will be held in the following locations (dates/times are TBD):

 Pocatello, Salmon, Moscow, Sandpoint, and Orofino.

Work Group Updates

The SHIP development process relies upon four work groups to generate recommendations and policy design decisions that will make up the plan. Below is an update on the accomplishments for the work groups to date.

- All Work Groups: Planned and facilitated meetings on June 6 and June 27, 2013. During the first meeting members drafted questions for the focus groups. During the second meeting, the questions were finalized and members provided input for the gap analysis.
- Network Structures Work Group: Provided background materials on Community Care of North Carolina (CCNC) and the Patient Centered Medical Home (PCMH) model to members.
- **Health Information Technology (HIT) Work Group**: Researched and prepared documentation for the gap analysis' current state.
- Clinical Quality Improvement (CQI) Work Group: Completed research and provided background materials on CCNC, the PCMH model, performance measures and other requests to members.
- Multi-Payer Strategies Work Group: Researched similarities in states that
 are currently receiving grants for multi-payer models and identified current
 state of healthcare payments, along with strengths, weaknesses and barriers
 to change.

Upcoming Work Group Activities

Network Structures Group:

- Gather recommendations for the SHIP on the design of a comprehensive, coordinated network model.
- Discuss network trends in the context of the Idaho healthcare market.

HIT Group:

- Research the HIT current and future state to complete gap analysis.
- Create HIT documentation to support the testing proposal.

CQI Group:

- Gather recommendations for the SHIP.
- Discuss the adaptability and/or scalability of researched models.

Multi-Payer Group:

- Continue to research best practices and share them with members.
- Identify recommendations for the appropriate multipayer model to pursue in Idaho.

Work Group Meetings

Below is a list of upcoming meetings for each work group:

Time	Location
Network Structures	
10 am	Location TBD
10 am	Location TBD
Health Information Technology	
8 am	3232 Elder – D West
1 pm	450 State St.–10A
Clinical Quality Improvement	
9 am	Blue Cross 3000 E Pine
9 am	Blue Cross 3000 E Pine
Multi-Payer Strategies	
9 am	3232 Elder – D East
2:30 pm	3232 Elder – BFO
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Focus Groups Overview

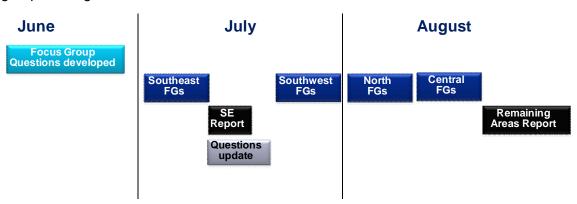
At least 56 focus groups will be conducted across the state of Idaho to provide information and feedback to help the work groups to meet their objectives.

For each of the four work groups, focus groups will be conducted with the following three audience segments:

- 1) **Primary Care Providers** (physicians, nurse practitioners and physician assistants, all of whom are qualified to become a Health Home)
- 2) Consumers (patients)
- 3) Other Service Providers (mental health, Idaho Health Data Exchange, the Duals programs; entities critical to the design of transformation in Idaho)

In addition, two separate focus groups — one for employers (both large and small, including self-insured) and one for hospitals — will be conducted in each geographical area to gather input on population health management and behavior changes, as well as the economic impact on businesses. Participants will be assigned to focus groups held in each of the four SHIP areas shown on the map to the right.

Work group members provided initial input on questions for each focus group, which have been reviewed and modified by Mercer's Communication and Change specialists, with input from the SHIP Steering Committee and Sponsors. The first focus group area report will be reviewed by work group facilitators and the SHIP Steering Committee to allow for modifications (as needed) prior to conducting focus groups in August.





Do you want to help Idaho?

If you're interested in participating in one of the SHIP focus groups, please send an email to IdahoSHIP@mercer.com with the following information:

- Name
- Phone number
- Fmail
- Home address
- Preferred focus group date/location